



australia



# Explaining Virgin Australia Fare Types

At Virgin Australia we pride ourselves on offering great value fares at a competitive price and to empower your customers to choose the fare that is best suited to their needs. Please refer to the below table to help your customers decide which fare is right for their journey.

## Fare options

Life	Choice	Flex	Business
MUFSITQPVNO ERLKHWB	MUFSITQPVNO ERLKHBY	FSITQPVNOER LKHBY	DCJ
Just bring your carry on, we'll save you a seat.	Pick your seat and bring a checked bag for the ride.	Flexibility if plans change. Pick a seat and check your bag.	Enjoy extra space, premium comforts and priority perks.

## Fare inclusions

	Life	Choice	Flex	Business
Carry-on baggage	✓ 1 x 8Kg	✓ 1 x 8Kg	✓ 1 x 8Kg	✓ 2 pieces, 14kg combined (max 8kg for any item)
Checked baggage	✗ available to purchase	✓ 1 x 23kg	✓ 1 x 23kg	✓ 2 x 32kg
Choose your standard seats	✗ available to purchase	✓	✓	✓
Change your flight (prior to schedule departure)	✓ \$109 fee plus fare difference <small>(Change date and/or time is available up to midnight the day before departure)</small>	✓ \$109 fee plus fare difference	✓ No fee plus fare difference	✓ No fee plus fare difference
Cancel to credit	✗	✓ \$109 fee plus fare difference at time of reissue	✓ No fee plus fare difference	✓ No fee plus fare difference
Refund to original form of payment	✗ Loss of fare	✗ Loss of fare	✓ \$109 fee	✓ No fee
Priority check-in, boarding and baggage <sup>3</sup>	Available to Velocity Platinum and Gold members.			✓
Lounge access	Not included. Lounge access is available to Velocity Gold and Platinum members and Virgin Australia Lounge members. <sup>2</sup>			✓ included in fare
Velocity Points	✓ <a href="#">Earn 5 Velocity Points per \$1 you spend.</a> <sup>4</sup>			-
Velocity Status Credits	✓ <a href="#">Earn Status Credits when you travel on eligible fares with Virgin Australia.</a> <sup>4</sup> <small>Lite fares will not count toward Velocity eligible sectors.</small>			-
Fly Ahead	✗	✗ Available to Platinum members	✗ Available to platinum and gold members	✓
Economy X	Available for purchase			
Preferred seat	Available for purchase			
UpgradeMe	Eligible			
Food onboard	Complimentary water, tea and coffee <sup>1</sup> . Food and drinks will be available for purchase from our onboard menu.			✓
Free of charge Wi-Fi	✗	✗	✗	✓
Inflight entertainment	✓	✓	✓	✓

## Need more information?

For more information on Fares, please refer to the [Virgin Australia Agency Hub](#) or [Virgin Australia Fares Types](#).

<sup>1</sup>Hot drinks will be offered based on operational considerations and will not be served in the event of turbulence. <sup>2</sup>If you hold a single-entry Lounge pass or have purchased a Lounge membership, you are entitled to Lounge entry. Lounge access is subject to the Virgin Australia Lounge terms and conditions. <sup>3</sup>Priority boarding available at selected airports. <sup>4</sup>Points earn and Status Credits are subject to the Velocity [Terms and Conditions](#).